

Download and Install the Network Version of PerioPal:

! **PREPARE YOUR NETWORK:** Create a Shared Folder and Map a Network Drive

NEXT:

- 1 Create a folder on the server (or on one workstation that will act as the server). Name the folder **PPserver** and share it with read/write permissions for network users.
- 2 On the PerioPal Download Page, click the **Network Install** button.
- 3 Download PPserver.zip to your server.
- 4 Choose "**Extract**" from the right-click menu of the PPserver.zip file and "**browse**" to the PPserver folder in the Extract Wizard.

5 **For each workstation:**

If the practice does not have a server and uses one of the workstations in server mode, install PerioPal on that workstation.

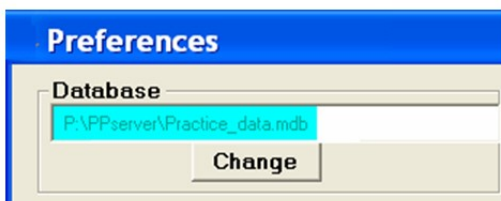
If the practice has a server, do not run the install but unzip on the server.

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- a) Map a network folder to `\\<servername>\PPserver` choosing an available drive letter such as P: drive.
- b) Open PPserver and double click **workstation_install.exe** (It must be **run** from PPserver **not copied**)
- c) Run PerioPal.
- d) Register the program. **Only one** workstation should have to be registered.
Note: Practice Name = 30 letter characters

6 **Preferences Screen:** When the installation is complete, check the Database and Report Directory on each workstation:

Open PerioPal > **Patient Select** Screen > **Setup** button > **Preferences Screen**



P:/ = the sharable Read/Write drive designated for PerioPal



Note:

Most Support Calls relate to the Database and Report Directory not pointing to the server.

Please review these settings before contacting Support.

SUMMARY:

If the Practice Has A Server:

The downloaded file is unzipped on the server.

The server **does not** need the PerioPal program installed since PerioPal will not be running on the server for the recording of exams.

- The server is instead a shared location for practice_data.mdb, reports and workstation_install.exe, so unzipping on the server accomplishes this.

Next, the **workstation_install.exe** is run on the server share from a workstation. PerioPal uses the server copy of practice_data.mdb and reports instead of a local workstation copy.

When PerioPal is registered (*only one workstation should be registered*), the registration information is written to the server copy of practice_data.mdb. Subsequent workstation installs will see the registration information in the server copy of practice_data.mdb.

If the Practice Does Not Have A Server:

A workstation that acts as the server will be holding the shared practice_data.mdb and reports, and needs to have PerioPal installed so the workstation can be used for recording exams.

NEED HELP?

If you experience trouble, please visit PerioPal's [User Knowledge Base](#) page for assistance:

Frequently Asked Questions:

- **Download Not Working?**
You may have to temporarily disable your antivirus software.



- **Installation or Registration Error?** Follow link below to **properly remove** PerioPal.
[Remove PerioPal and try again](#)